

5MP HDCVI connects to PFM904 show abnormal picture

1. Product Model and Firmware Version:

Product Model:

DH-PFM904

Firmware Version:

V0196

2. Description of the Problem:

After the DH 5MP HAC is connected to the PFM904, the display is abnormal and the screen is wrong. (Please refer to Figure 1.) PFM904 version: V0196

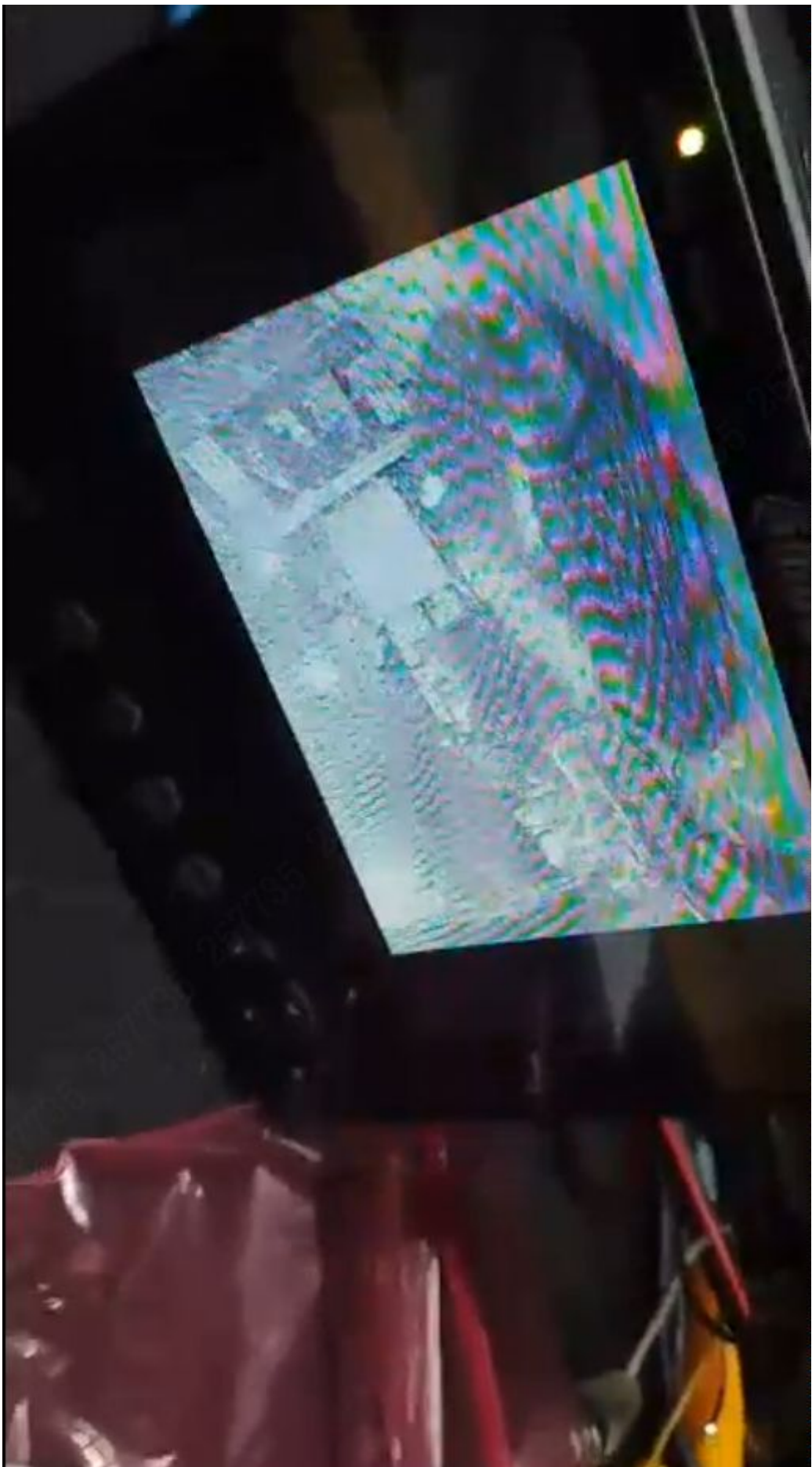


Figure 1

3. Problem Analysis and Troubleshooting:

Check the HAC camera model parameters and find that it is a 16:9 camera. The V0196 program for the PFM904 cannot support 16:9. Need to upgrade PFM904 to V0197.

4. Solution and Conclusion:

Please refer to the following "Update Manual", and use the V0197 firmware to upgrade the PFM904

