

NVR login failed

【1】Product Model (Version)

NVR608-64-4KS2

【2】Description of the problem

Customer login the web of NVR, it shows account lock

【3】Problem Processing (Root Cause)

When the account is locked, the root cause is to log in the decoder with the wrong password more than 5 times.

【4】Solution

Method of recovery: restart the device and find the correct password.

If you connect the platform, you need to disconnect the platform before operation. After the device changes the password, Then add it back to the platform.