

# NVR automatically deletes a camera after it is added

## 1. [Product Model@Version](#)

NVR6X

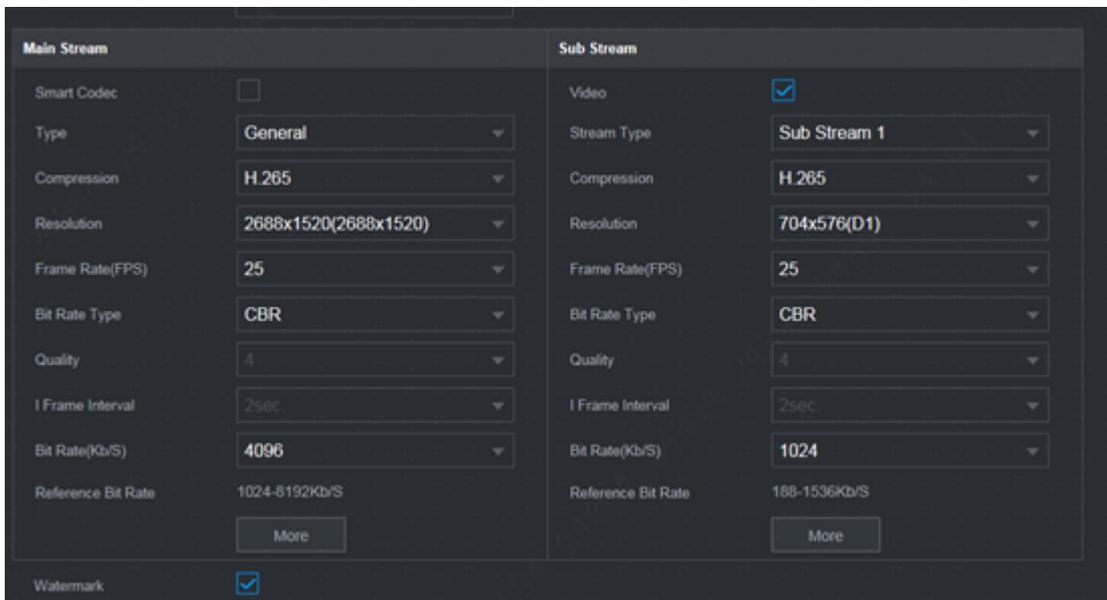
### 1. Description of the problem

After adding a camera to the NVR, it is automatically deleted, and no more cameras can be added

### 1. Problem Processing(Root Cause)

a. Confirm that the NVR equipment is connected to 80 channels of 4M cameras on the spot, and the private protocol is used for access.

b. View the camera encoding settings remotely. Only the first few channels are set to 2048 for the main stream, the other channels are still set to 4096 for the main stream and 1024 for the auxiliary stream.



c. The access capability of NVR6X-128 device is 128 channels 384Mbps.

The on-site primary and secondary code stream is  $5120 \times 80 = 4096\text{M}$ , which has exceeded the equipment access capability.



### 1. Solution

Set the main stream of all channels to 2048 and the auxiliary stream to 512, and then you can add cameras normally.