

Problem with Deep IVS doesnt trigger Tour

【1】Product Model (Version)

SD49425XB-HNR - DH_SD-Prometheus_MultiLang_PN_Stream3_V2.810.0000017.0.R.201123

【2】Description of the problem

Deep IVS could not trigger full Tour, tour have been passing one preset and then return to default one (Tour had 5 presets 15sec each)

【3】Problem Processing (Root Cause)

【4】Solution

The solution is to enable Alarm delay which will not let the camera to execute other PTZ commands before tour is complited.

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Parameter Setup

Period

Direction

Target Filter

Effective object Human Motor Vehicle

Record

Record Delay s (10-300)

Relay-out

Alarm Delay s (10-300)

PTZ Activation

No. (1-8)

Snapshot